

U.S. DEPARTMENT OF TRANSPORTATION

The Rights of Small Entities to Enforcement Fairness and Policy Against Retaliation

Your Rights to Enforcement Fairness

Our objective is to ensure a fair regulatory enforcement environment. If you feel you have been treated unfairly or unprofessionally by a Federal Railroad Administration (FRA) employee, you may contact Douglas Taylor, FRA Staff Director of Operating Practices, at (202) 493-6255 or at Douglas.Taylor@fra.dot.gov. You also have a right to contact the Small Business Administration's National Ombudsman at 1-888-REGFAIR or www.sba.gov/ombudsman regarding the fairness of the compliance and enforcement activities by this agency.

Policy Against Retaliation

The Department of Transportation strictly forbids retaliatory acts by its employees. As such, you should feel confident that you will not be penalized for expressing your concerns about compliance and enforcement activities.